

DEFINITIONS

Accident(s): Any event involving - or relating to - the rental Vehicle and/or its Driver, including partial or total Vehicle fires. Where the Renter is involved in more than one Accident during the term of the Rental Agreement, each Accident is independent and the Renter shall be liable for the amounts payable for all Accidents.

Rental Office or Location: Office operated by the Rental Operator, one of its subsidiaries or franchisees, or by independent operators.

Cancellation/Amendment: Where the Renter requests to cancel or amend the terms of a Booking.

Additional Insurance Cover and Supplementary Protection: Items of cover that reduce the Renter's liability in case of Accident or Theft and purchased when making the Booking, either online or at the Location no later than the day of the departure, for the Vehicle subject to payment of the cost of the items of Additional Insurance Cover and Supplementary Protection, the specific conditions of which are available at the Location and online at www.RENTACAR.FR.

In the cases referred to in III. 2. below, Additional Insurance Cover and Supplementary Protection that may have been taken out shall not apply.

Driver: The Renter and/or the person authorised by the Rental Operator (Additional Driver) and mentioned in the Agreement, who are jointly and severally liable.

Rental Agreement: Rules applicable to the relationship between You, the Driver and the Rental Operator. It includes these Terms and Conditions, the Agreement, the Vehicle Condition Report, the General Information and the terms and conditions for any Additional Insurance Cover and any Additional Protection or options purchased.

General Rental Terms and Conditions: These Terms and Conditions of Rental. These apply to Vehicle rental services provided by any Rental Operator Group companies or affiliated companies (including, but not limited to, RENT A CAR, RENT A CAR PRO, Allez Simple and Aixam by Rent A Car). Some RENT A CAR franchisees or RENT A CAR group companies or branches may apply different general rental terms and conditions. Where this is the case, these General Rental Terms and Conditions shall not apply and RENT A CAR accepts no claim or liability in this respect.

Security Deposit(s): Amount(s) intended to guarantee payment of all sums due, including any parking fines/charges, the amount of which is determined when entering into the Rental Agreement that may require, at the Rental Operator's discretion, a payment, direct debit instruction, or measures to ensure final amounts are debited from the Payment Method. Systematically authorised immediate debit cards cannot be used for the Security Deposit.

Vehicle Condition Report: Descriptive schedule established jointly when collecting and returning the Vehicle and signed, if necessary, electronically on a dedicated application and stored electronically on unalterable media in such cases. Images of descriptive schedules shall have the legal value of the original document.

Force Majeure: Event broadly defined in accordance with case law and which is Your responsibility to demonstrate.

Parking fees: Amounts You must pay for parking the Vehicle during the term of the Rental Agreement (including parking fines/charges).

Excess: Amounts which, unless subject to the exclusions below, remain your responsibility in the event of Accident or Theft. The value of excess is set out in the General Information, on the Website, and in the Rental Agreement.

General Information: Information provided to customers at the Location and/or the Website as required by law and/or regulations, including maximum recommended rates and details supplementing these General Rental Terms and Conditions.

Renter: The individual or legal entity signing the Rental Agreement, who is responsible for custody of the Vehicle and is jointly and severally liable with the Driver. The signatory of the Lease Agreement is deemed to be the Renter.

Payment Method: Cash that is legal tender and/or cheques issued from a French bank or electronic payment instruments authorised by the Rental Operator (Visa, MasterCard, etc.).

We or the Rental Operator: Location operated by the Rental Operator, one of its subsidiaries, or a member of the franchise network.

ID: Original national identity card or passport.

Rental Price: Price applicable to the rental service and components thereof. This is determined when you enter into the Rental Agreement and may increase by the value of any outstanding amounts payable by you.

Booking: Conclusion of a definitive agreement to rent a Vehicle, at the Location or on the Websites.

Website(s): IT systems of the Rental Operator group that are used, among other things, to Book and pay for a rental Vehicle. For the purposes of this Rental Agreement, the following are not considered Websites: comparison or intermediary sites or any other websites that include a link or reference or are referenced by/on our Websites.

Self-Service Vehicle (SSV) System: System that allows customers to use digital applications to enter into a Rental Agreement remotely and take possession of and return the Vehicle on a self-service basis 24 hours a day, 7 days a week. The SSV Vehicle may be equipped with a keyless entry system.

Mobile or Mobile Phone: Telephone, equipped with Bluetooth capability that features a digital camera, active geolocation system and mobile network access.

Driving Documents: Photocopy of the registration certificate, insurance certificate and the Rental Agreement.

Value of the Vehicle: The Argus book value of the Vehicle for transactions between private individuals on the date of an Accident or Theft, including accessories and extra fittings or, where applicable, the value determined by an expert.

Vehicle: Passenger car, Light Commercial Vehicle (LCV) or unlicensed car - light quadricycle, including any accessories or additional fittings, mentioned on the Rental Agreement.

You: The Renter and/or the Driver(s), acting jointly and severally, mentioned on the Rental Agreement.

Theft: Any disappearance, misappropriation, fraudulent removal or failure to return the leased Vehicle on the proper date.

I - HOW TO RENT A VEHICLE

I.1. Essential documents and items

Individuals: proof of address dating back less than three months (e.g. utility bill), Payment Method and ID, valid email address and, for the VLS system, Mobile Phone.

Companies or associations: Kbis extract dating back less than one month, (a copy of the articles of association), company representative authorisation document accompanied by purchase order and a copy of his/her ID, Payment Method, valid email address and, for the VLS system, Mobile Phone.

Regardless of the Payment Method used, We reserve the right to carry out all necessary checks and to agree or not to the rental where We have legitimate grounds to do so.

I.2. Conditions to be met by the Driver

The Driver must provide the Rental Office with an original of his/her valid driving licence (or road safety certificate with the option «light quadricycle for vehicles without a licence») suitable for the category of the rented Vehicle and issued on or before the minimum period mentioned in the General Information. Foreign driving licences are accepted provided they are in Latin characters and accompanied by a sworn translation.

I.3. Who can drive a Vehicle?

The rental is strictly for personal use; any subletting and/or provision of the Vehicle is prohibited.

Except in the case of Force Majeure or unavailability of the authorised Driver, only the Driver(s) indicated on the Rental Agreement is (are) authorised to drive the Vehicle. If the Driver is not the Renter, the Renter is responsible for ensuring the Driver complies with the terms of the Rental Agreement.

In the event of an Accident while the Vehicle was being driven by a Driver not mentioned on the Rental Agreement, except in the event of Force Majeure, the Renter shall remain liable to the Rental Operator for any loss suffered by the Rental Operator, including damage to the Vehicle.

II - THE VEHICLE

II.1. Collecting the Vehicle

When the Vehicle is collected, We will draw up and sign the Vehicle Condition Report, which will indicate any damage, mileage, fuel level and accessories.

By signing the Vehicle Condition Report, you acknowledge that this report is carried out jointly, for the purpose of highlighting any apparent defects.

In case of technical anomaly(-ies) or defects that are not apparent, please notify Us within 30 minutes of collecting the Vehicle. If you fail to do so, the equipment will be deemed to have been handed over to you in good working order. You must return the Vehicle with its accessories in the same condition and with the same level of fuel as was the case when collecting the Vehicle.

At some participating Locations and/or for the SSV system, the Vehicle Condition Report may be established directly by you and sent to Us using an application. By sending the Vehicle Condition Report in this manner, you acknowledge the condition of the Vehicle.

Where the Vehicle Condition Report is not signed or sent by You (barring a fault with the application), You agree that the Vehicle Condition Report will be based on the condition of the last rental return prior to the Rental Agreement.

II.2. Using the Vehicle

II.2.1. Reasonable use - Driving abroad - Vehicle fittings and accessories

You should take proper care and make reasonable use of the Vehicle and keep it in a clean condition. You must adhere to the Highway Code at all times. You may use the Vehicle only on roads authorised for traffic in France.

You will be fully liable as per Section III.2 below for any misuse or misjudgment of the Vehicle's size that causes damage to the Vehicle.

Driving the Vehicle abroad is subject to prior approval of the Rental Office.

Depending on your destination and before taking possession of the Vehicle, You are responsible for checking that the Vehicle has the appropriate equipment in accordance with the rules of the road (e.g. tyres or equipment suitable for your destination) and, if necessary, making appropriate enquiries at the Location.

II.2.2. Unauthorised use

The Vehicle may not be used:

- To provide, for a fee or any form of remuneration, a passenger transport service (Tourist Vehicles with Driver (VTC) or equivalent);
- To tow (or push) any other Vehicle or trailer (except for Vehicles specially equipped by the Rental Operator and within the maximum permitted load)
- For illicit or unethical purposes, or for advertising purposes (except with the consent of the Rental Office) or for propaganda of any kind;
- For learning to drive or for use in sports events, races or competitions (or practice sessions thereof) or for conducting route surveys;
- To transport flammable, explosive, corrosive or oxidising materials in breach of applicable law;
- To transport animals (except pets).

You must ensure that the Vehicle is locked when not in use. Locking and starting systems, as well as travel documents, must not be left in the Vehicle, even temporarily.

II.2.3. Geolocalisation

Vehicles may be equipped with geolocation and vehicle impact detection sensors for safety and security purposes, to combat theft and/or fraud.

. In accordance with data protection law, You have the right to access, rectify and erase your personal data.

In the event of non-compliance with the provisions of the Rental Agreement

and/or in the event of Theft of the Vehicle and/or in the event of disconnection, damage to, or alteration of, the geolocation systems, We reserve the right to activate the Vehicle's locking and start/stop systems, of which the Renter and/or Driver acknowledge(s) to have been made and to which they expressly agree.

II.2.4. Vehicle warning lights/Routine maintenance/inspection

You must remain alert to any signal from a Vehicle warning light and, where appropriate, take all necessary precautionary measures, such as an emergency stop, if necessary.

Any modification of the Vehicle or any mechanical work done to the Vehicle is prohibited without the prior written consent of the Rental Office.

If You have used the Vehicle for more than thirty days under one or more Rental Agreements, You must have the condition of the Vehicle inspected at the Location at least once every thirty days and submit an odometer reading. A Vehicle Condition Report may be prepared and an invoice may be issued. Failure to undergo this inspection on the correct date will result in termination of the Rental Agreement.

In the event of non-compliance with the above provisions, You shall bear the documented costs of restoring and/or repairing the Vehicle as stated in III.2 below.

II.2.5. Infractions and Parking Fines/Charges

You are responsible for any traffic violations committed by You as well as any parking charges incurred during the rental period and you must pay the corresponding amounts. We will forward your details to the relevant authorities. In addition, for traffic violations, parking charges and any increases thereto, We will charge you an administration fee plus VAT, the amount of which is set out in the General Information.

II. 2.6. Using the « Road Toll » service

At some Locations, the Rental Operator may offer a service that covers certain toll charges and related service fees. Where the Renter opens the unit in the Vehicle and uses the payment pass, he/she entails the subscribes to this service and the obligation to pay the tolls and service fees, which are indicated in the General Information.

II. 3. Term of rental

II.3.1. The term of the rental is indicated in the Rental Agreement

In the event of an authorised overrun, You will be billed for each additional 24 hours at the maximum rate indicated in the General Information and according to the category of Vehicle in question.

For «One Way» Vehicles (i.e. pick-up and dropoff at different Locations), You will be charged a flat fee, the amount of which is indicated in the General Information. A delay of 29 minutes (or 2 hours for One Way) is tolerated.

You can ask to extend the rental beyond its initial duration at the Location. We reserve the right to agree to or decline the extension request, subject to availability and specific conditions. You agree to sign (or, at some Participating Locations, send electronically), without delay, any documents requested by the Location to formalise any extension.

Refunds will not be issued for early returns.

II.3.2. Cancellation/Amendment

Rental Agreements cannot be amended or cancelled after handover of the Vehicle. Before handover, the Renter can request a Cancellation or Amendment by e-mail or by post addressed to the Location.

In the event of an Amendment request, the Location will make every effort to accommodate your request. In such cases, new financial terms will be offered to You.

The terms, time limits and costs of the Cancellation/Amendment request are listed on the Websites and in the General Information.

II.4. The end of the Rental Agreement

II.4.1. Place and time of returns

You must return the Vehicle on the date and time specified in the Rental Agreement.

At Locations offering an after-hours mailbox service for dropping off the Vehicle's lock and start/stop systems, you retain custody and responsibility of the Vehicle until the Location reopens.

Except in the case of Force Majeure, where a Vehicle is abandoned or there is a delay in returning it, You shall bear the costs and consequences thereof, including the costs of abandonment and recovery of the Vehicle.

II.4.2. Vehicle Condition on Return

You must return the Vehicle in the same condition as when you collected it. When the vehicle is returned, We will jointly draw up and sign the Vehicle Condition Report, which will indicate any damage, the number of miles/kilometres driven, the presence or absence of accessories and the fuel level at the end of the rental period. At some participating Locations and/or for the SSV system, the Vehicle Condition Report may be established directly by you and sent using an application.

If You do not wish to complete the Vehicle Condition Report with Us, or to send the report to us, You entrust Us with the task of carrying out the return Vehicle Condition Report and accept the findings made, and, where applicable, agree to be billed for any damages and/or additional costs calculated as stated in III.3 below.

III - INCIDENTS THAT MAY OCCUR DURING THE RENTAL PERIOD

In the event of an Accident, breakdown or theft of the Vehicle, You must immediately contact our assistance service as indicated on the Contract and notify the Rental Office immediately.

III.1. Accident

III.1.1. Your obligations

In the event of an accident, You must immediately report it to the Rental Office. An accident report, whether You are responsible or not, must be provided to the Rental Office, except in cases of force majeure, as soon as possible and within 48 hours of the accident and, in any event, before the end of the Rental Agreement.

You will make every effort to ensure that the joint report is legible, usable and signed by both parties. Where this not possible, You will need to provide the police or gendarmerie report of the Accident. In all cases, you must provide the Rental Office with a detailed statement of the Accident.

In the event of damage to the Vehicle, You should not arrange repair without the Rental Office's prior formal consent.

If You fail to comply with these obligations, You will remain liable for our losses as stated in Article III.2 below, it being specified that, by way of penalty, this amount shall not be less than twice the value of the Excess.

III.1.2. Your financial liability

In the event of an Accident, your financial liability is:

- Limited to the value of the Excess, except in the cases referred to in III.1.1 and III.2 below, if You are wholly or partly responsible for the loss or where the third party is not identified and, even where the Accident has not caused any damage to the Vehicle, based on the level of expenses and costs that We bear (e.g. fixed cost of insurance, etc.),

- Total and shall compensate our loss in the cases referred to in Article III.2 below. In the event of an Accident for which You are fully or partially responsible, You will also be liable for the administration fee, the amount of which is indicated in the General Information.

III.2. What is not covered by insurance

Except in the case of Force Majeure, you will have to cover all loss or damage suffered by the Rental Operator (including damage to the Vehicle), without prejudice to provisions applicable to the Excess, nor any Additional Insurance Cover and Supplementary Protection that may have been purchased, in the following cases:

- Non-compliance with the provisions of II.2.1, II.2.2, II. 2.3 and II.2.4.
- Misjudgment of the upper and lower parts of the vehicle and its width (size). The upper parts of the Vehicle are those above the windscreen line, the lower parts are those below the base of the doors/bumpers). The height of our Vehicles is available at the Location and on the Vehicle Condition Report.
- Fuel errors, alterations and deterioration of mechanical components, where these result from demonstrably faulty or inappropriate use or modification(s) made to the Vehicle;
- Unauthorised overrun of the rental period by you;
- Operation of the Vehicle by any unauthorised person;
- Driving under the influence of alcohol, narcotics, drugs or medication not compatible with driving a Vehicle, it being specified that this also includes the refusal of the Renter and/or Driver to submit to the checks by police authorities;
- Abandonment or non-return of the Vehicle by you (except in cases of Force Majeure);
- Damage to seats and interior fittings (including burns, tears, stains, etc.) and damage caused by transported goods or animals;
- Damage to accessories, broken windows, sunroofs or mirrors;
- Failure to report an Accident even if the Vehicle has not suffered any damage or in the event of failure to submit an accident report to the Rental Office within the above-mentioned time limits, or where the report is inaccurate or fraudulent (report of convenience); it being specified that our loss, taking into account the costs borne by Us, shall not be less than twice the value of the Excess.
- Accident for which You are responsible and which would as a consequence render the Vehicle inoperable and/or economically irreparable or unfit for use on the road;
- Damage, Accidents and deterioration intentionally caused by You and/or Your employees or Your beneficiaries;
- Negligence or demonstrably excessive fault on your part in the operation or custody of the Vehicle (including the locking and start/stop systems), in particular failure to comply with mandatory driving rules and requirements imposed by law (e.g. failure to obey mandatory signs such as stop signs or red lights, etc.) or applicable regulations while driving the Vehicle;
- Exceeding the authorised weight for the relevant category of vehicles as indicated on the Website;
- Appropriation of the Vehicle by means of a false declaration or in the event of embezzlement, misappropriation, misuse or fraud by You and/or your beneficiaries and assignees,
- If the Renter or Driver is listed on any official database as a known or suspected terrorist, drug trafficker, or involved in the illegal trade of nuclear, chemical or biological weapons.

III.3. Damage assessment

The amount of the damages will be calculated either using remote specialist software operated by an independent accredited organisation or by an independent expert and will be notified to You within 8 working days of the determination of the amount of the damages as stated later in this paragraph.

In addition, You will be required to pay a downtime fee based on the rate for the additional day set out in the Rental Agreement.

In case of disagreement, You may request, within 8 working days of the above notification and at your own expense, an expert report to be carried out by an approved expert. The expert's conclusions will be binding on the parties. You also agree to pay all outstanding amounts.

III.4. Theft or attempted theft of the Vehicle

III.4.1. Actions to be taken

You must immediately report the Theft or attempted Theft to the police as soon as You become aware of it. You must return the Vehicle's lock and start/stop systems and the receipt for filing the Theft report to the Rental Office within two working days (except in cases of Force Majeure). The rental shall end on the day the above formalities are completed.

If You fail to comply with these obligations, You will remain liable for the amount of our loss as stated in Article III.2 below, it being specified that as a penalty this cannot be less than twice the value of the Excess.

We reserve the right to activate the Vehicle's lock and start/stop systems, and You acknowledge that You have been informed of and expressly consent to this.

III.4.2. Conséquences du Vol ou de la tentative de Vol

In the event of compliance with the foregoing provisions, your financial liability

shall be limited to the amount of the excess for «theft» mentioned both in the Rental Agreement and the General Information.

However, your financial liability will be total if:

- You have not fulfilled the above obligations, in particular the obligation to return the items/material mentioned in III.4.1 above;
- The Theft or attempted Theft is your fault and/or that of your beneficiaries or employees, or if you were complicit in the Theft;
- In case of Theft of the Vehicle, due to your carelessness in the custody of the Vehicle and/or the Vehicle's locking and start/stop system (keys or electronic systems);
- You have handed over the Vehicle's lock and start/stop system away from the Location to anyone other than a member of our staff.

In such cases, You will be required to reimburse Us for the Value of the Vehicle.

IV - INSURANCE AND ADDITIONAL PROTECTION

IV.1. Civil liability and third party insurance

Your liability to third parties for property damage and bodily injury that may be caused by the Vehicle to third parties is covered by the «Third Party Liability» insurance policy taken out in accordance with legal provisions.

The driver(s) named on the Rental Agreement as well as passengers are insured for the duration of the rental period specified in the Rental Agreement. Only the drivers named on the Rental Agreement are covered under the insurance policies purchased.

It does not cover damage of any kind to the Vehicle or theft.

Similarly, We shall not be liable for any loss of opportunity or operating loss arising in connection with the performance of the Rental Agreement.

IV.2. What You may need to insure or cover

We are not responsible - even after the return of the Vehicle - for any damage or loss to clothing, effects, valuables, computer equipment, cell phones etc. and any items or goods carried in the Vehicle.

IV.3. Additional insurance cover and supplementary protection - Assistance

Some Locations offer additional insurance cover and supplementary protection, the rates and conditions of which are available at the Location and/or on the Websites. In the cases referred to in III.2 above, any additional insurance cover and supplementary protection taken out shall not apply.

You shall receive medical and technical assistance, the conditions of which are available on the Website and/or at the Location.

V - RENTAL PRICE - TIME LIMITS - SECURITY DEPOSIT

V.1 Payment of the rental price and ancillary costs

Before taking possession of the Vehicle, You must pay the Rental Price and Security Deposit.

The Rental Price includes (i) the rental rate for the Vehicle, calculated on the basis of Vehicle category, duration and number of kilometres driven by the Renter with the rented Vehicle, (ii) the cost of any additional insurance and supplementary protection taken out (iii) any additional sums for the provision of optional equipment mentioned in the Rental Agreement, (iv) any fines, infringements etc. and Parking Fees as stated in II.2.5, (v) all taxes due on the above payments, (vi) the fuel costs referred to below, (vii) in the event of a breakdown or accident without calling for assistance, the cost of parking, recovery, storage and tolls as well as the cost of returning the Vehicle to the Location, (viii) the Excess, (ix) the cost of appraisal and repair of the Vehicle for damage not covered by the insurance as well as the operating losses of the Rental Operator while the Vehicle is immobilised, in accordance with the provisions of Article 1732 of the Civil Code, (x) administration fees, the amounts of which are set out in the General Information and (xi) all harm or loss in the cases provided for in III.2 above.

At the end of the rental agreement, You must pay all outstanding amounts.

A temporary hold may be placed by a trusted third party on components of some Payment Methods, for the purpose of ensuring the Renter performs all of his/her obligations.

V.2 Fuel, other expenses

You are responsible for fuel and must return the Vehicle with the same level of fuel as shown on the Vehicle Condition Report when collecting the Vehicle. Otherwise, You will be charged the cost of fuel, at the price indicated at the Location, plus a fixed fee to cover expenses and cost of services (the amount of which is indicated in the General Information). A Vehicle returned in an excessively dirty condition may be subject to a fixed charge, the amount of which is shown in the General Information.

The number of kilometres travelled is the difference between the number of kilometres on the Vehicle's meter at the time of collection and the number of kilometres when the Vehicle is returned to the Location. Other than in cases of malfunction, if the meter is not functioning properly due to a fault on your part, You will be liable for a penalty equal to 1,000 km per day of rental calculated on the basis of the amount applicable to the category of the rented Vehicle as indicated in the General Information.

V.3 Billing

At the end of the rental period, an invoice will be issued in accordance with the provisions of the Commercial Code. However, the Rental Operator may send the Renter an interim invoice if the rental exceeds 30 days.

Invoices are in euro and payable in cash, after deduction of the payments previously made by the Renter.

In the absence of total or partial payment of the sums due, the Renter shall be liable, which he/she accepts, for late payment interest equal to the statutory interest rate applicable to private individuals plus 5 percentage points and, for business customers, an additional fixed penalty to cover payment recovery costs of forty euro (€40) under the conditions provided for in Articles L 441.1, L 441.10 and D 441-5 of the Commercial Code.

V.4 Security deposit

The Security Deposit shall be applied, in whole or in part, to the payment of any amount owed to the Rental Operator by the Renter. The Renter expressly authorises the Rental Operator to charge the Payment Method and to hold all or part of the Security Deposit up to the amount due.

VI - MISCELLANEOUS PROVISIONS

VI.1. Mediation

In the event of a «consumer dispute» as defined by Ordinance 2015-1033 of 20 August 2015, and having failed to reach an amicable solution after sending a registered letter with acknowledgement of receipt to our customer service department (contact details for which are below), You may refer the matter to the mediator below for resolution.

Médiation Franchise Consommateurs (MFC), Fédération Française de la Franchise, 29 Boulevard de Courcelles, 75008 Paris. The mediation rules can be accessed via this link: <http://www.franchise-fff.com/base-documentaire/send/238-mediationfranchise-consommateurs-et-arbitrage/952-reglement-de-mediationfranchise-consommateurs>.

The Renter may formulate and submit a complaint, by post to the above address or by e-mail: mediation-franchise-consommateurs@franchise-fff.com with the subject: «Mediation Franchise - Consommateurs».

Some franchisees, who are independent operators, have engaged other mediators. Each Franchisee is required to provide You with this information and to mention it on the Rental Agreement.

VI.2. Jurisdiction - Disputes

All disputes that cannot be settled through the aforementioned mediation process should be referred to the Commercial Court of Paris or for the area of the Franchisee's head office where the rental is provided by a Franchisee, except where the defendant is a Consumer as defined in the preliminary article of the Consumer Code, in which case the Consumer will be subject to the provisions of Article R. 631-3 of the Consumer Code, namely the Consumer's place of residence, or at the Consumer's discretion, the place where the supervening event occurred.

VI.3 Right of withdrawal

Pursuant to Article L. 221-28 of the Consumer Code, there are no grounds to exercise a right of withdrawal.

VI.4. Personal data

You have the right (i) to request the consultation, rectification, update and erasure of your personal data, as well as restriction to the processing of your personal data; (ii) of portability (iii) to object at any time, for reasons relating to your personal situation, to the processing of your personal data (iv) to lodge a complaint with the French Data Protection Authority (CNIL) if you believe that the processing of your personal data constitutes a violation of existing regulations.

To do so, you must submit your request, accompanied by proof of identity, by post to the Data Protection Officer, RENT A CAR, 1 Quai Gabriel Péri, 94340 Joinville-le-Pont.

You acknowledge that you have been informed of the Privacy Statement.

For specific queries, the Rental Operator may be contacted at:

0 891 700 200 Service 0,20 € / min
* prix appel

RENT A CAR customer service: service-clientele@rentacar.fr

Websites: www.rentacar.fr and www.allez-simple.com

The Renter acknowledges that he/she is aware of the following before signing the Rental Agreement:

- These General Rental Terms and Conditions,
- The personal data protection policy,
- Additional insurance cover and supplementary protection
- Formalities to be completed in case of accident or theft.
- The exclusions mentioned in Article III.2 above

Date and signature preceded by the note «Agreed for rental»